NT **neotel**

White Label Switchboard Dossier
info and description

2

Índex

YouTube

White Label Switchboard video

White Label Switchboard

From Neotel we offer you the possibility of having your own Virtual Switch-board pla-tform under your own brand. Operate in the field of Telecommunica-tions with your business name in a simple, autonomous and with a minimum investment.

The procedure is simple. You will not need any technical knowledge.
We provide you with the necessary servers and your hosting in Data Center as well as the installation and configuration of the service so that you can quickly access the pro-ducts of Virtual Switchboard and Call Center Software.

You do not act as a distributor because you do not work for another company.
You will be creating your VoIP business through a platform that integrates the Voz IP tools to operate your Internet Telecommunications company.
There are already many companies operating around the world with their own name with our White Label Switchboard system.

A stable, safe and functional service that will allow you to offer quality services and work as an IP Telephony operator independently.

Have your Virtual PBX platform with your own brand.

NT

Neotel offers its Virtual PBX platform for your brand.

It provides the necessary servers and hosting in the Data Center.

We install and configure the service with your brand.

Have the Virtual Switchboard and the Software Call Center with your image.

Scalability

Flexibility

Surveillance

Low Cost

Turnkey Service

With Neotel's advice and guarantee.
IP telephony operator since 2000.

Service description

Physical Machine - Proxy for outgoing calls

Operating system installed: Debian 8

Installed programs:
> MySQL
> Fail2Ban
> Supervisor
> Asterisk 13.13.1
> N2KProxyAgent

Physical Machine - Proxy for incoming calls

Operating system installed: Debian 8

Programas instalados:
> MySQL
> Supervisor
> Asterisk 13.13.1
> N2KProxyAgent
> N2KQueueEventListener

Physical Machine - Auxiliary Core 1

Operating system installed: Debian 8

Installed programs:
> MySQL
> WebSocket server
> Queue Monitoring Server
> FastAGI server
> Apache
> Client administration panel
> Client access panel
> Agent access panel

Virtual Machine - Auxiliary Core 2

Operating system installed: Debian 8

Installed programs:
MySQL
Apache
N2KTranscoding
N2KLogProcessor
Terminal Provisioning Server

Virtual Machine - Billing

Operating system installed: Windows Server 2008

Installed programs:
SQL Server 2008

Virtual Machine - Monitoring

Operating system installed: Windows Server 2008

Installed programs:
PRTG Monitoring System

Detail of the physical hosting of the servers:

The Data Center of location of the machines would be in one of the two available by Neotel. Being able to use both if the client hires the redundancy service.

The neotel Data Center is one of the best in Spain, guaranteeing the following services:
Connectivity
24 hour security
Maintenance 365days / 24 hours
In addition to the usual uninterrupted services such as power supply and air conditioning in the rooms.

These Data centers are located in the provinces of Madrid and Seville.

Operation of the Web Panels

Client administration panel

Dashboard
General Dashboard
Recordings Dashboard

Customers
Search of clients

Routing
Search cost

Tools
SIP activity
Search DID
Search Extension
Search Provisioning
Logs

Client management page
Dashboard
Configuration
Extensions
Dispositives
Capture
GCU
Incomings
DIDs
Billing
Bills
CDRs
Quality
Search

Status of extensions
Login to the customer's panel

Client access panel. Access to the PBX

Dashboard

Configuration
      Queues
      DIDs
      Extensions
      IVR
      Idioms
      Manual
      Preferences

Contacts
      Contacts
      Import contacts

Recordings
      Search
      Verification by third parties

Billing
      CDR Queues
      CDRs
      Bills

Statistics
      Agents
      Queues

Agent access panel. (Teleoperators)

Dashboard

Configuration
      Configuration
      manual

Contacts
      Contacts
      Import contacts

Control for your business.