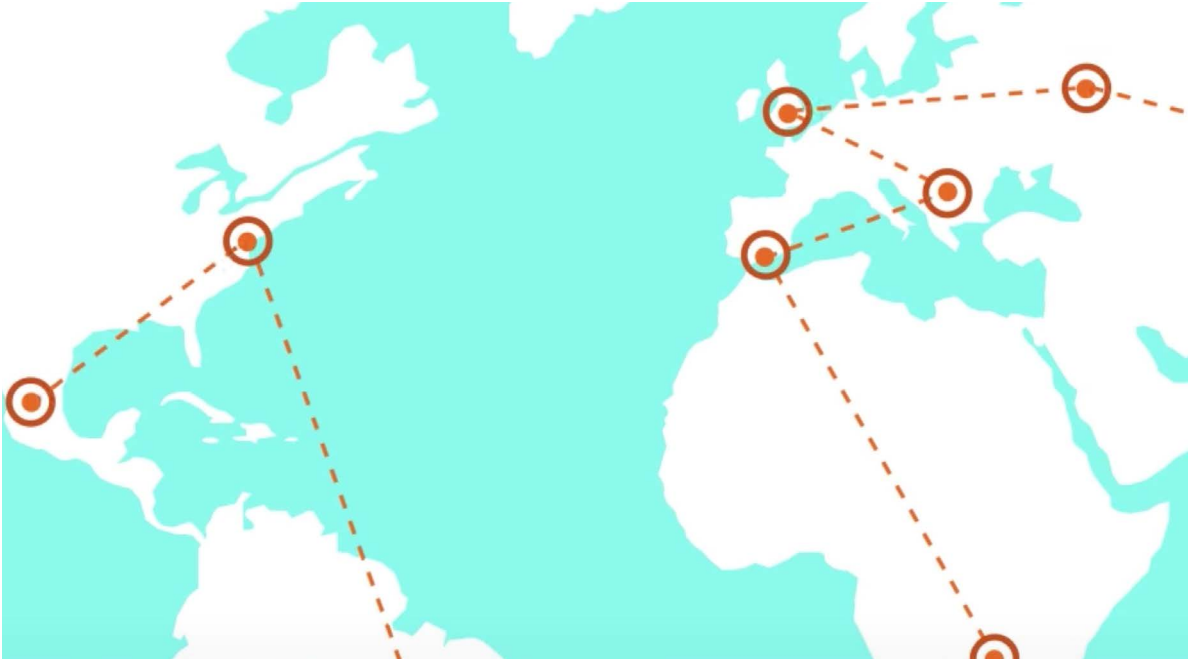




Virtual Switchboard Dossier

*Virtual Switchboard video*

Our Virtual Switchboard

At Neotel we offer you our VOIP Virtual Switchboard service.
The most efficient way to optimize the internal communication of your business, and maintain an effective relationship with your customers.

Improve the efficiency of your communications and save time and money with the Virtual PBX of Neotel.

Virtual PBX of Neotel.

All the advantages of an advanced virtual switchboard, without investment or permanence.



CLICK TO CALL ME BACK ON YOUR WEB SITE

Call Me or Click to Call service related to a Call Center is an app for getting information through direct connection in real time with the company.



CALL RECORDING

The phone call recorder allows conversations that are made or received from any extension of your company to be stored for two months automatically.



VIRTUAL FAX

Thanks to Neotel's brand new virtual fax service, you could count on a complete, safe and high-quality service without the fax itself and its supplies.



SPY AND WHISPER

With the Spy and Whisper service and through the web interface of your PBX you can use a tool that will help the training of your telemarketers.



TELEMARKETING SURVEYS

With this tool Neotel's client has the possibility to carry out as many surveys as he wants and transfer to the clients he deems necessary to the same. In this sense, they will be able to evaluate any aspect that they need of the call to improve results and the work of its agents.



Virtual PBX

You only need the Internet to run your Virtual Switchboard.



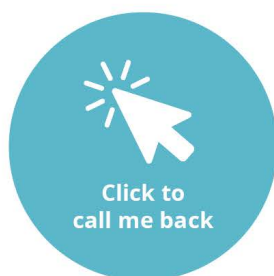
 PBX Nº OF EXTENSIONS	2	3	4	5	6	7	8	9	10
 1 numbering included assigned	✓	✓	✓	✓	✓	✓	✓	✓	✓
 Flat rate to landlines included	✓	✓	✓	✓	✓	✓	✓	✓	✓
 Bonus minutes to mobile	500	600	700	800	900	1000	1100	1200	1300
 Monthly price	30€	38€	46€	54€	62€	70€	78€	86€	94€

*For more than 10 extensions, ask for a customer offer.

*Additional cost per extensión: 8 €
(It is increased by 100 minutes in the mobile bonus)



The recording are kept for 60 days.



The user introduces his number and with a click receives a call from an agent.



Modify by, Receive and send faxes from your email.



Storage 720 days.



Custom SMS packs. Ask for prices.



National, international or 900 lines.

In addition, Virtual PBX includes:



Telemarketing Surveys



Monitoring, Spying and Whispering



Statistics of incoming and outgoing calls



Fixed or dynamic signalling



IVR management and setting

*VAT not included.

(+34) 952 641 034
info@neotel2000.com
www.neotel2000.com



www.neotel2000.com
(+34) 952 64 10 34
info@neotel2000.com