



Virtual Switchboard Dossier

YouTube



Virtual Switchboard video

Our Virtual Switchboard

At Neotel we offer you our VOIP Virtual Switchboard service.

The most efficient way to optimize the internal communication of your business, and maintain an effective relationship with your customers.

Improve the efficiency of your communications and save time and money with the Virtual PBX of Neotel.

Virtual PBX of Neotel.

All the advantages of an advanced virtual switchboard, without investment or permanence.

CLICK TO CALL ME BACK

Call Me or Click to Call service related to a Call Center is an app for getting information through direct connection in real time with the company.

CALL RECORDING

The phone call recorder allows conversations that are made or received from any extension of your company to be stored for two months automatically.

VIRTUAL FAX

Thanks to Neotel's brand new virtual fax service, you could count on a complete, safe and high-quality service without the fax itself and its supplies.

SPY AND WHISPER

With the Spy and Whisper service and through the web interface of your PBX you can use a tool that will help the training of your telemarketers.

TELEMARKETING SURVEYS

With this tool Neotel's client has the possibility to carry out as many surveys as he wants and transfer to the clients he deems necessary to the same. In this sense, they will be able to evaluate any aspect that they need of the call to improve results and the work of its agents.



Virtual PBX

You only need the Internet

PBX N° OF EXTENSIONS	2	3	4	5	6	7	8	9	10
1 numbering included assigned	✓	✓	✓	✓	✓	✓	✓	✓	✓
Flat rate to landlines included	✓	✓	✓	✓	✓	✓	✓	✓	✓
Bonus minutes to mobile	250	300	350	400	450	500	550	600	650
Monthly price	24€	30€	36€	42€	48€	54€	60€	66€	72€

*For more than 10 extensions, ask for a custom offer.


Call recording
2€/month
Extension or numbering

The recordings are kept for 60 days.


Click to call me back
25€

To use the service it is necessary to have a virtual switchboard.


Virtual Fax
8€/month

The service has a permanence of 12 months.


Premium recorder
45€/month
Storage 1 Terabyte

Recordings are saved forever.


SMS
Massive SMS campaigns

Custom SMS packs. Ask for prices.


Additional DDI
from **5€/month**

National, international or 900 lines.

In addition, Virtual PBX includes:


Telemarketing Surveys


Monitoring, Spying and Whispering


Statistics of incoming and outgoing calls


Fixed or dynamic signalling


IVR management and setting

*VAT not included.



Control for your business.

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