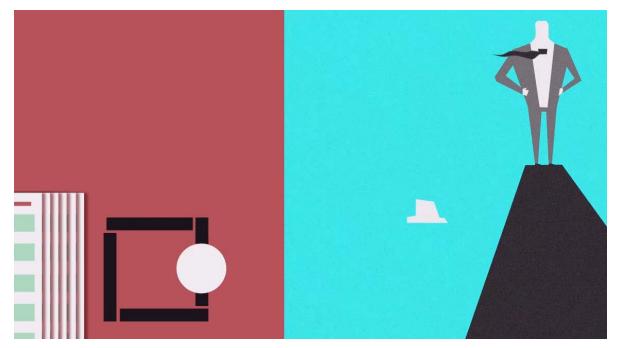




**Telemarketing Surveys Dossier** 



## **YouTube**



Telemarketing Surveys video

## **Telemarketing Surveys**

For any company, maintaining a fluid feedback with your client about your products or services is very valuable when it comes to obtaining information that will help you to evolve in the market and to evaluate yourself.

Neotel Telemarketing Surveys module allows you to ask a series of questions after the call of your client, or to launch them automatically. For example, a commercial ends up serving a user. Then transfer it to our system of Surveys, which will launch questions related to the product, service or treatment received and that can be answered through the keyboard in a scale of 0 to 9. At the end of the questions you will have this information that will help you to learn more about how your product is being viewed from the outside.

Improve your image, build your relationship with your client and value your internal work through this module.

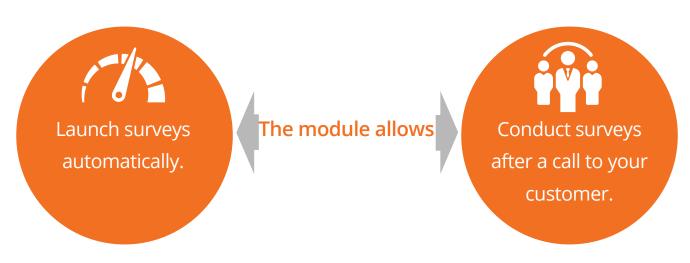
Neotel, control for your business.



## Telemarketing Surveys



The best way to improve your business is to ask your customers and know the opinion of customers about your company, brand image, products and services ...



The system launches questions related to the product, service or treatment received.

You will be able to answer them through the keyboard, in scale from 0 to 9.

These data are collected so that you know better the opinion of your users and act accordingly.

Evaluate your internal work.

Improve your image.

**Build customer** loyalty.



Control for your business.

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