



NT **neotel**
Control for your business

CRM Dossier

YouTube



CRM video

Our CRM (Customer Relationship Management)

The Neotel CRM application is a powerful tool of customer management for your company, with this application web you can:

- Unify all databases in a single website of clients that you have
- Functions for current clients: the application creates a customer file in which can store the entire business relationship between your company and your client
- Bills
- Budgets
- Incident tickets
- Important documents (contracts, authorizations, etc.)
- Recordings of calls kept with him
- The history of written notes for customer service, knowing the person and the day of the note



CRM

Customer Relationship Management

Enlargement

Enlargement



Initial Module

Commercial

Database Management

Virtual switchboard integration with call recording

Document manager

Manager of products and services

Individual and shared calendar

Statistical reports

Up to 3 agents, 100€

Extra agent, 30€/agent

Includes commissioning and free remote training 1h

Monthly fee up to 7 agents, 25€/agent

Extra Agent, 19.90€



Management Module

Administration

Stock control

Suppliers control

Budget

Invoices

Up to 3 agents, 100€

Extra agent, 10€/agent

Includes commissioning and free remote training 1h

Quota increase, 9.90€/agent



Incident Module

Incidences

Ticket Manager

Customer Portal

Up to 3 agents, 100€

Extra agent, 10€/agent

Includes commissioning and free remote training 1h

Quota increase, 9.90€/agent

Neotel CRM is a powerful customer management tool for your company

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