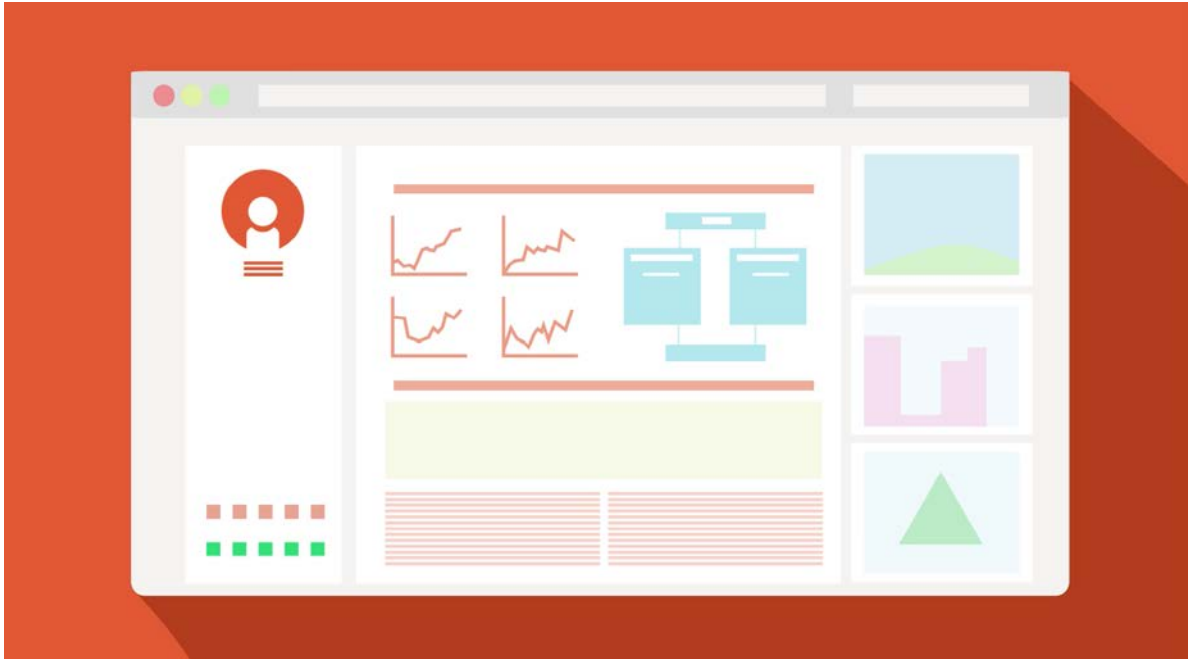




NT *neotel*
Control for your business

CRM Dossier

YouTube



CRM video

Our CRM (Customer Relationship Management)

The Neotel CRM application is a powerful tool of customer management for your company, with this application web you can:

- Unify all databases in a single website of clients that you have
- Functions for current clients: the application creates a customer file in which can store the entire business relationship between your company and your client
- Bills
- Budgets
- Incident tickets
- Important documents (contracts, authorizations, etc.)
- Recordings of calls kept with him
- The history of written notes for customer service, knowing the person and the day of the note



CRM

Customer Relationship Management



Control for your business

Enlargement

Enlargement



**Initial
Module**

Commercial

Database Management

**Virtual switchboard
integration with call
recording**

Document manager

**Manager of products
and services**

**Individual and shared
calendar**

Statistical reports

Up to 3 agents, 100€

Extra agent, 30€/agent

Includes commissioning and free
remote training 1h

Monthly fee up to 7 agents,
25€/agent

Extra Agent, 19.90€



**Management
Module**

Administration

Stock control

Suppliers control

Budget

Invoices

Up to 3 agents, 100€

Extra agent, 10€/agent

Includes commissioning and free
remote training 1h

Quota increase, 9.90€/agent



**Incident
Module**

Incidences

Ticket Manager

Customer Portal

Up to 3 agents, 100€

Extra agent, 10€/agent

Includes commissioning and free
remote training 1h

Quota increase, 9.90€/agent

**Neotel CRM is a powerful customer
management tool for your company**

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*VAT not included

