

Control for your business

## Call Center Software Dossier

## YouTube



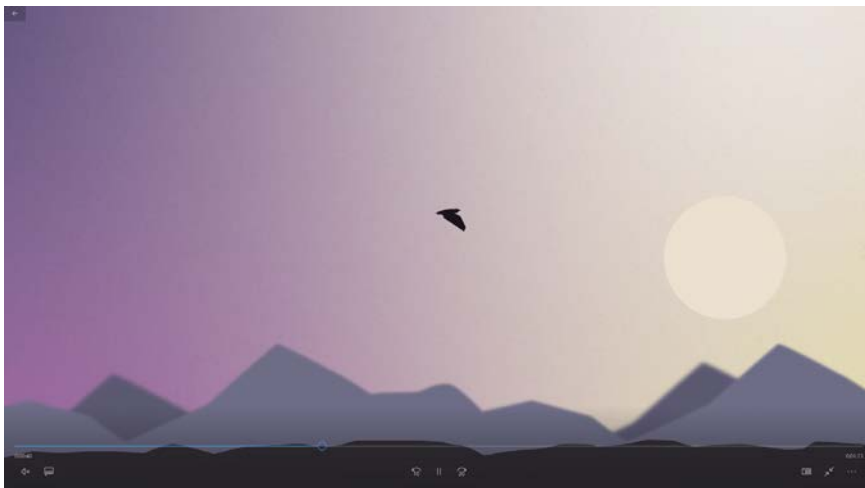
*Software Call Center video*

### **Our Software Call Center**

The Neotel call center software is designed to improve the productivity of your business thanks to its easy operation.

It is a simple software for the user. Agent and coordinator access the system with your login and password through an intuitive Web Panel.

We put at your disposal three types of dialer: progressive, predictive and robot call.





## Standard Pack

## Premium Pack

- Server type
- Agents
- Monthly License per agent
- Supervisor's license, Spy & Wisper
- Numbering assigned or cover page
- Channels/calls simultaneous
- Verification by third parties
- Premium recorder
- Registration of the service and 1 hour of training

Shared	Dedicated 380€/month
Maximum 14 agents	Maximum 200 agents
8€/month per agent	FREE up to 30 agents + 1 supervisor Expansion up to 6€/month per agent
8€/month	2€/month
5€/month	5€/month
Up to 50 channels Expansion up to 70 channels: 50 €/month	Up to 200 Channels
25€/month up to 5 agents Additional 5€/month per agent	100€/month up to 30 agents Additional 5€/month per agent
45€/month	FREE
60€	FREE

### CALLS RATING Rate per second without call establishment!

A fixed national	0,0099 €/min
A national mobile	0,029 €/min

### Your license includes:

- WebRTC for Internet calling
- Video calls
- Progressive and Predictive dialer
- Lead sheet
- Recording Calls
- Script Customizable
- Module Statistics
- Sicronization with Google Calendar
- SMS Campaigns
- Monitoring, Spy and Whisper

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\*VAT not included



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