

Control for your business

Call Center Software Dossier

YouTube



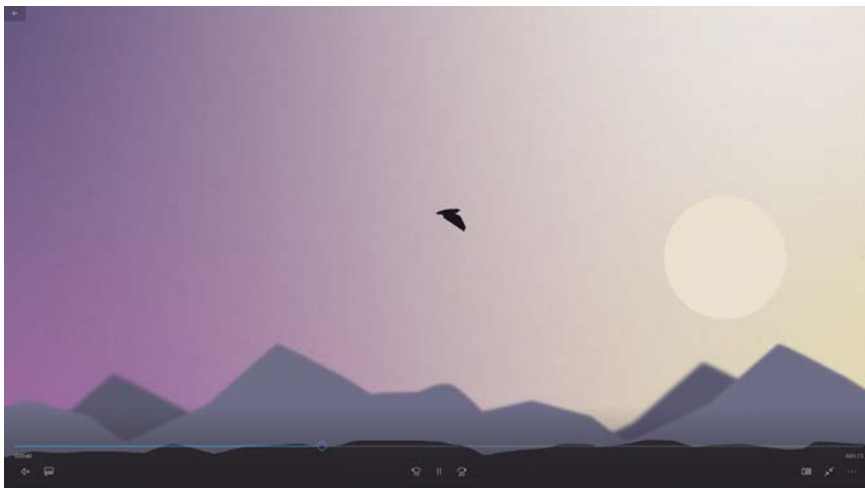
Software Call Center video

Our Software Call Center

The Neotel call center software is designed to improve the productivity of your business thanks to its easy operation.

It is a simple software for the user. Agent and coordinator access the system with your login and password through an intuitive Web Panel.

We put at your disposal three types of dialer: progressive, predictive and robot call.



Call Center Software

	Standard Pack	Premium Pack
Server type	Shared	Dedicated 380€/month
Agents	Maximum 14 agents	Maximum 200 agents
Monthly License per agent	12€/month per agent	FREE up to 30 agents + 1 supervisor Expansion up to 8€/month per agent
Supervisor's license, Spy & Wisper	12€/month	FREE
Numbering assigned or cover page	5€/month	5€/month
Channels/calls simultaneous	Up to 50 channels Expansion up to 70 channels: 50 €/month	Up to 200 Channels
Verification by third parties	25€/month up to 5 agents Additional 5€/month per agent	100€/month up to 30 agents Additional 5€/month per agent
Premium recorder	45€/month	45€/month
Registration of the service and 1 hour of training	100€	200€ 1 FREE training hour

CALLS RATING Rate per second without call establishment!

A fixed national | 0,0099 €/min
A national mobile | 0,029 €/min

Your license includes:

- WebRTC for Internet calling
- Video calls
- Progressive and Predictive dialer
- Lead sheet
- Recording Calls
- Script Customizable
- Module Statistics
- Synchronization with Google Calendar
- SMS Campaigns
- Monitoring, Spy and Wisper

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*VAT not included



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