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Neotel**Neotel video****About us**

In Neotel we have been improving our clients' communications since 2001, offering products and services developed by us from their base.

We are a company with extensive experience in Telecommunications that has clients of different sizes and sectors.

We have presence in different countries, providing services in five continents from our headquarters in Spain. Our originality and creativity in telephone services guarantees the customer the most advanced products.

Virtual Switchboard



VoIP Virtual Switchboard video

VoIP Virtual Switchboard

At Neotel we offer you our VoIP Virtual Switchboard service. The most efficient way to optimize the internal communication of your business and maintain an effective relationship with your customers.

Without permanence, without installation and without initial investment.

Save yourself the expenses derived from an obsolete technology: maintenance of lines, cost of physical switchboard, space, electricity, etc.

With the Virtual Switchboard all the hardware is in our facilities as we work through the cloud.

Improve the effectiveness of your communications. Save time and money with the Neotel Virtual Switchboard.

Switchboard functionalities

No Investment, No Commitment, Remote assistance, online management and advanced voip switchboard functionalities. Neotel is your trusted service.

CLICK TO CALL ME BACK

The call me or click to call service for Call Center is an application for information requests immediately by connecting in real time with the company.

CALL RECORDING

The telephone call recorder allows conversations that are made or received from any extension of your company are stored for two months automatically.

VIRTUAL FAX

Thanks to the new virtual fax server of Neotel, you can have a complete quality service and insurance without the need of the physical fax machine and its supplies.

SPY AND WHISPER

With the SPY and whisper service and through the web interface of your PBX you can use a tool that will help you to train your telemarketers.

TELEMARKETING SURVEYS

With this tool, the Neotel client has the possibility to carry out as many surveys as it wants and to transfer the clients it deems necessary to it. In this sense, they can evaluate any aspect they need of the call to improve results and the work of their agents.



Virtual PBX

You only need the Internet



PBX N° OF EXTENSIONS



1 numbering included assigned



Flat rate to landlines included



Bonus minutes to mobile



Monthly price

	2	3	4	5	6	7	8	9	10
1 numbering included assigned	✓	✓	✓	✓	✓	✓	✓	✓	✓
Flat rate to landlines included	✓	✓	✓	✓	✓	✓	✓	✓	✓
Bonus minutes to mobile	250	300	350	400	450	500	550	600	650
Monthly price	24€	30€	36€	42€	48€	54€	60€	66€	72€

*For more than 10 extensions, ask for a custom offer.

ALSO INCLUDES, WITHOUT ADDITIONAL COST



Telemarketing Surveys



Monitoring, Spying and Whispering



Statistics of incoming and outgoing calls



Fixed or dynamic signalling



IVR management and setting



WebRTC line for internet calling. Audio & video calling



Call recording
2€/month
Extension or numbering

The recordings are kept for 60 days.



Click to call me back
25€

The user introduces his number and with a click receives a call from an agent.



Virtual Fax
8€/month

The service has a permanence of 12 months.



Premium recorder
45€/month
Storage 1 Terabyte

Recordings are saved forever.



SMS
Massive SMS campaigns

Custom SMS packs. Ask for prices.



Additional DDI
from
5€/month

National, international or 900 lines.

Optimize internal communication and your

(+34) 952 641 034
info@neotel2000.com

*VAT not included

www.neotel2000.com

Call Center Software



Call Center Software video

Call Center Software

The Neotel call center software is designed to improve the productivity of your business thanks to its easy operation.

It is a simple software for the user. Agent and coordinator access the system with your login and password through an intuitive Web Panel.

We put at your disposal three types of dialer: progressive, predictive and robot call.

Automatic Call Launchers

neotel

CALL CENTER SOFTWARE

Neotel offers an easy-to-use solution, without the need for installation, which will provide you with control of your company's commercial activity.

AGENT - 12 € / month



WebRTC Line

Access to your phone from a web page.
With all the functions of an advanced terminal, attended or direct transfer, conference up to three users, incoming caller ID ...



Call Recording

All calls will be recorded and you will have access to both, downloaded files and playback.



Lead Window

Access to data and history of communications with your customer.



Sending email from the lead file

Customizable templates and access to shared documents.

SUPERVISOR - 12 € / month



Progressive and predictive dialer

Automatic dialing system, against an agent or a group.



Customizable script

Sales script associated with the campaign.



Static module

Statistics on agent performance and campaign results.



SMS Campaign

Massive sending, with a contactability close to 100%.



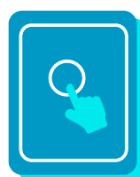
Monitoring, spy and whispering

Listen or intervene in any of your agents' conversations.



Reports

Customizable report manager.



Dynamic signaling

Minimize the impact of Spam on your numbers by automatically modifying the signaling of each call.



Blacklist

Outbound call blocking.



Additional services



Third party verification

On-demand recording:
You decide when you want to start
or stop recording calls.



Premium Recorder

Storage of your recordings for 720 days.



Robotcall

(Up to 120 channels). Massive contact with
your customers, no need for agents.



Integrated Robinson list query

(Price per consultation or pack). Real time consultation.
Digital signature associated to each query, with
legal validity.

Registration and training

100 €/cost at the beginning of the service

For information on rates, please contact the sales department.

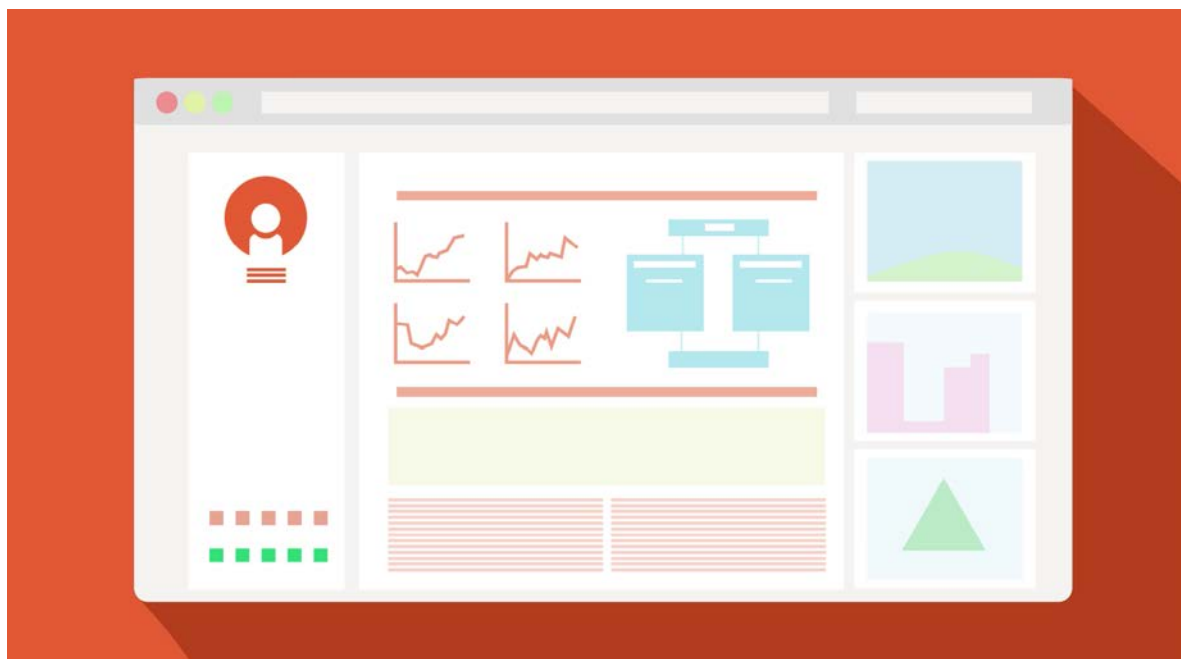
VAT not included.

NT neotel

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CRM + PBX**CRM video****CRM (Customer Relationship Managment)**

The CRM with Neotel's integrated switchboard allows you to automatically access the data of your customers and your business. Find the unified information on the same Website. When we receive a call from a customer, a pop-up window will appear with a link to its complete file where all the relevant data are displayed.

And if you have any questions, we offer you personalized attention and professional support to help you if a problem arises. All these products and services are installed and maintained by ourselves.



CRM

Customer Relationship Management

Enlargement

Enlargement



**Initial
Module**

Commercial

Database Management

**Virtual switchboard
integration with call
recording**

Document manager

**Manager of products
and services**

**Individual and shared
calendar**

Statistical reports

Up to 3 agents, **100€**

Extra agent, **30€/agent**

Includes commissioning and free
remote training 1h

Monthly fee up to 7 agents,
25€/agent

Extra Agent, **19.90€**



**Management
Module**

Administration

Stock control

Suppliers control

Budget

Invoices

Up to 3 agents, **100€**

Extra agent, **10€/agent**

Includes commissioning and free
remote training 1h

Quota increase, **9.90€/agent**



**Incident
Module**

Incidences

Ticket Manager

Customer Portal

Up to 3 agents, **100€**

Extra agent, **10€/agent**

Includes commissioning and free
remote training 1h

Quota increase, **9.90€/agent**

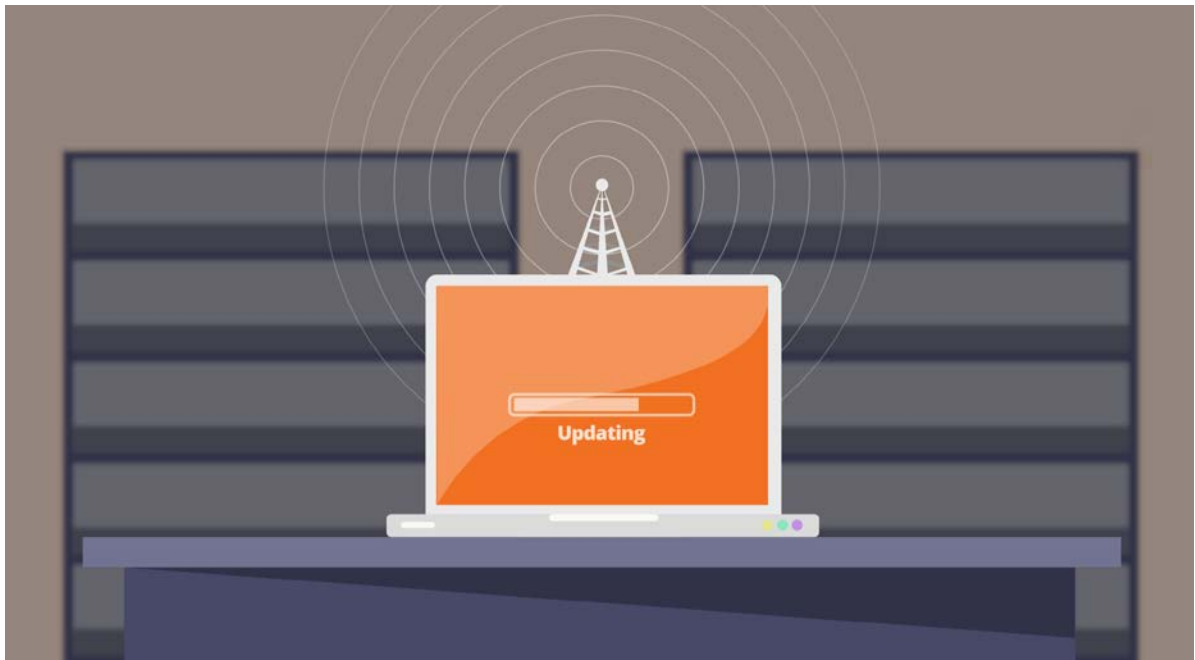
**Neotel CRM is a powerful customer
management tool for your company**

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Distributors



Distributors video

Distributors

Do you want to be a provider of the most advanced technology in Telephony? Be a distributor of Neotel's telephone products. Because we have been serving in the Telecommunications sector since 2001, placing us as one of the most relevant companies in the market.

We offer a wide range of solutions in Telephony. With extensive experience, together with a long career in the Telecommunications sector that guarantees our clients only the best services.

Get very attractive commissions for hiring your customers. We will provide commercial material and qualified personnel at your service to offer a solution adapted to the needs of each client and help you in all your queries.



Neotel distributors



Become a Neotel distributor and benefit from the advantages and support of our experience in the telecommunications sector.

Since 2001 in the Voip sector, a technology that allows companies to contract services at a lower price and without initial investment.



We sell our services through our distribution channel and our Web.

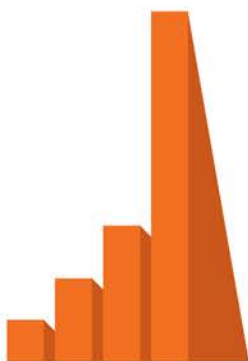


The market trend and new business models are changing the way we see and understand communications.

IP telephony supposes a drastic reduction of expenses.



Versatility and functionalities that do not exist in traditional telephone systems.



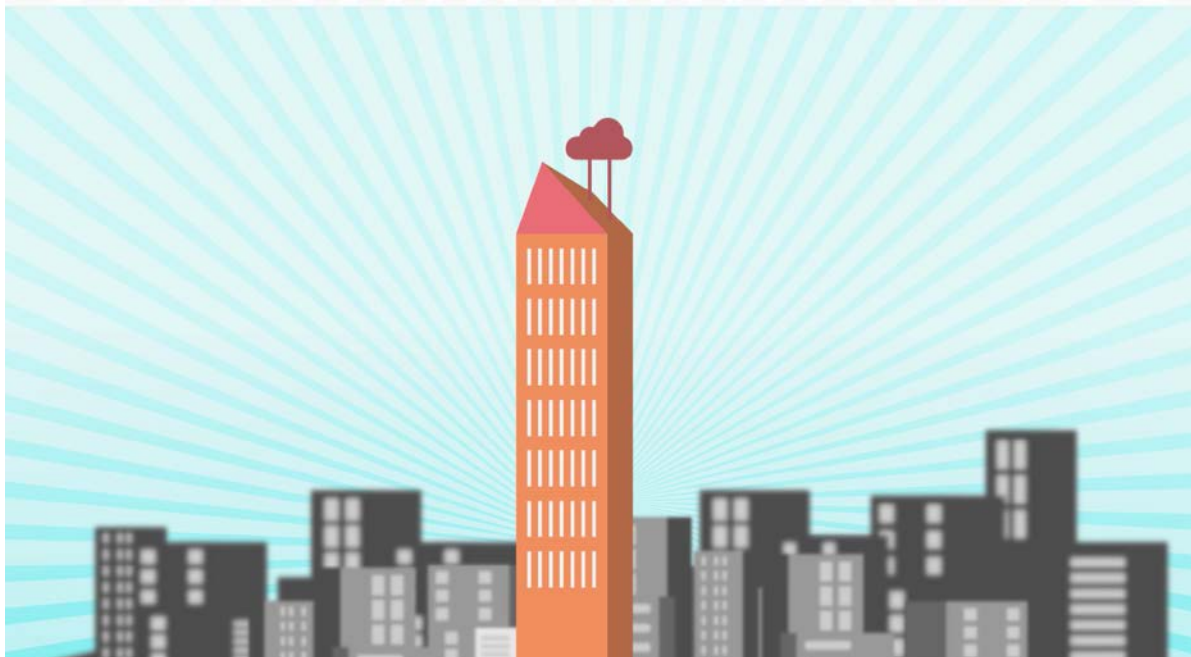
Get monthly benefits as a Neotel distributor. With each client that you sign up you will generate commissions during the time that you have the service active.

Join us and take advantage of our services



Control for your business.

White Label Switchboard



White Label Switchboard video

White Label Switchboard

From Neotel we offer you the possibility of having your own Virtual Switchboard platform under your own brand. Operate in the field of Telecommunications with your business name in a simple, autonomous and with a minimum investment.

The procedure is simple. You will not need any technical knowledge. We provide you with the necessary servers and your hosting in Data Center as well as the installation and configuration of the service so that you can quickly access the products of Virtual Switchboard and Call Center Software.



White Brand Switchboard

Have your Virtual PBX platform with your own brand.



Neotel offers
its Virtual PBX platform
for your brand.



It provides the
necessary servers and
hosting in the Data
Center.

We install and configure the service with your brand.

Have the Virtual Switchboard and the Software Call Center
with your image.



Scalability



Flexibility



Surveillance



Low Cost



Turnkey Service



With Neotel's advice and guarantee.
IP telephony operator since 2000.



Control for your business.

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