```
tring sinput,
nt iLength, iN;
ouble dblTemp;
ool again = true;
hile (again) {
   iN = -1;
   again = false;
   getline(cin, sInput);
   stringstream(sInput) >> dblTemp;
   iLength = sInput.length();
    if (iLength < 4) {
    } else if (sInput[iLength - 3] != '.') {
    continue;
} while (++iN < iLength) {
         if (isdigit(sInput[iN])) {
            continue; (iLength - 3) ) {
1se if (iN == (iLength - 3))
```



**Call Center Software Dossier** 





#### **Call Center Software video**

#### **Call Center Software**

The Neotel call center software is designed to improve the productivity of your business thanks to its easy operation.

It is a simple software for the user. Agent and coordinator access the system with your login and password through an intuitive Web Panel.

We put at your disposal three types of dialer: progressive, predictive and robot call.



Neotel offers an easy-to-use solution, without the need for installation, which will provide you withcontrol of your company's commercial activity.

### **AGENT** - 14,90 € / month



#### WebRTC Line

Access to your phone from a web page. With all the functions of an advanced terminal, attended or direct transfer, conference up to three users, incoming caller ID ...



#### **Call Recording**

All calls will be recorded and you will have access to both, downloaded files and playback.



#### Lead Window

Access to data and history of communications with your customer.



### Sending email from the lead file

Customizable templates and access to shared documents.

# SUPERVISOR - 12 € / month



## Progressive and predictive dialer

Automatic dialing system, against an agent or a group.



#### Customizable script

Sales script associated with the campaign.



#### Static module

Statistics on agent performance and campaign results.



#### **SMS Campaign**

Massive sending, with a contactability close to 100%.



## Monitoring, spy and whispering

Listen or intervene in any of your agents' conversations.



#### Reports

Customizable report manager.



#### Dynamic signaling

Minimize the impact of Spam on your numbers by automatically modifying the signaling of each call.



#### Blacklist

Outbound call blocking.



# Additional services





On-demand recording: You decide when you want to start or stop recording calls.



Storage of your recordings for 720 days.



(Up to 120 channels). Massive contact with your customers, no need for agents.



### Integrated Robinson list query

(Price per consultation or pack). Real time consultation. Digital signature associated to each query, with legal validity.

### Registration and training

100 €/cost at the beginning of the service

For information on rates, please contact the sales department.



VAT not included.



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